

automated waste collection GUIDE!

the town of
Conception
Bay South



Automated Waste Collection is Here!

Automated waste collection means that garbage carts are emptied using a mechanical arm on a garbage truck, which eliminates the need for workers to lift and haul garbage. It's a safer, smarter, and cleaner way to collect garbage!

Please be advised that it may take a few weeks after you receive your new cart for the program to officially begin on your street. However, please start using your new cart right away.

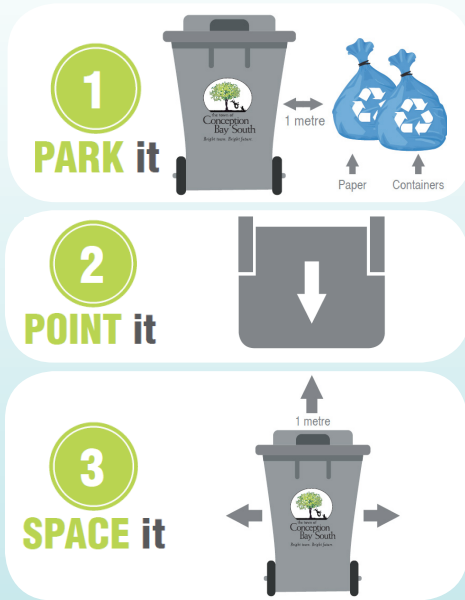
At this time, the program only applies to garbage. The recycling program does not change.



About the Garbage Carts

- The Town-supplied carts must be used for automated waste collection – they are electronically tagged to manage cart inventory, verify the correct address for misplaced carts, and record the maintenance and replacement history of individual carts.
- Carts belong to the property, not the property owner. If a resident moves, they must leave their cart behind.
- The cart can fit four to six full garbage bags. Please place your garbage in regular sized garbage bags. Loose garbage or garbage in small bags might get stuck in the cart or blow away during the dumping process.
- The cart is equipped with a handle and two large wheels for easy maneuvering. The cart is weighted at the bottom, while remaining easy to be rolled to the end of a driveway.

Proper Placement of Garbage Carts



1. Place garbage bags in the cart, then fully close the lid. On your garbage day, wheel your cart to the appropriate location, as shown below. Once garbage has been collected, please roll your cart back to its proper storage place.

2. The arrows on the cart lid must point toward the street, and the lid must be fully closed.

3. Leave at least one metre (three feet) of space between your cart and any obstacles, like parked cars, poles, recycling bags, other carts, or snow banks.



In low traffic areas and roads large enough for 2-way traffic, place the cart on the road with the wheels touching the curb.



In high traffic areas and on narrow streets, place the cart at the end of your driveway (e.g. Conception Bay Hwy, Fowlers Rd).



If there is no curb, place the cart on the shoulder of the road.



Do not place the cart on the sidewalk.



Frequently Asked Questions

What are the benefits of automated waste collection?

- Reduces the potential for workplace injury and reduces the Town's occupational health and safety costs.
- Promotes recycling through a reduced bag limit per household, which results in lower landfill costs to the Town.
- Reduces litter, as well as rodent and pest problems.
- Reduces waste going to the landfill, which in turn reduces the volume of greenhouse gases produced.

Where should I store my cart?

Residents should store carts as close to their house as possible or inside a garage (if space is available). Carts should be secured when removed from the roadside to prevent damage from wind, snow or theft. For private lanes or properties with long driveways, carts can be left at the edge of a property, outside of the road right of way.

If you are not sure of the best location for your cart, please call Engineering and Public Works at 834-6500 ext. 301. A staff member can visit your property to help you determine the best location for your cart.

Do I have to pay for my new cart?

Yes, there will be an annual fee of \$20 on residential property tax bills. Carts that are lost, stolen or improperly cared for will be replaced at the property owner's expense. This includes adding weight to your cart, spray painting, or drilling holes for drainage. The replacement fee is per the rates and fees schedule. Please make note of the serial number on your cart for future reference in case it gets misplaced.

What if I am not physically able to move the cart to the roadside?

The cart is equipped with large wheels and is easy to roll. Some residents may have special circumstances, which will be reviewed on an individual basis. Residents must submit the applicable accommodation form found on the Town's website.

Can extra bags of garbage be placed at the roadside for pick up?

No. All garbage must be placed in the cart for pick up. The lid must be fully closed. Carts that are overflowing, or garbage that is placed outside of the carts, will not be picked up.

Where does my recycling and yard waste go?

There is no change to recycling collection. Recycling must be separated into two streams - paper and containers - and is collected manually. Recyclables must be placed in blue bags.

If space allows, yard waste should be bagged and placed inside your garbage cart. If space does not allow, you may also place yard waste on the roadside, in clear bags and uncovered by a net, on your waste collection day. Yard waste in non-transparent bags will not be collected.

When automated waste collection begins, residents must place recycling bags and yard waste bags approximately one metre (three feet) away from the cart to ensure bags do not interfere with the automatic collection.

What happens if I move?

Carts will be tagged and belong to the property, not the property owner. If a resident moves, they will leave their cart behind. Once carts are received, residents are encouraged to make note of its serial number for future reference.

Will the 10 bag limit change?

Yes. Garbage bags will only be collected from the cart, which can hold four to six full garbage bags.

Do I need to put weight in the cart to keep it stable?

No. Anything placed inside of the cart will be emptied during collection. The cart is designed to withstand strong winds. If there is extreme weather, such as very high winds or a snow storm, garbage and recycling collection for that day may be postponed to a new date.

What if there are cars parked on the street near the carts?

Parking bans will be in effect from 7 a.m. to 5 p.m. on collection days, or until collection on that street has been completed. Carts should be placed so that there is one metre (three feet) of spacing around all sides of the cart.

Who fixes the carts? Can I make alterations?

Regular maintenance of the garbage carts will be completed by the Town, if necessary. Do not make any alterations to your cart, as this will void the warranty. There is a 10-year warranty on the carts.

What size is the cart?

The cart is 360 litres and can hold four to six full garbage bags.



I have an apartment and/or multi-unit dwelling. Will I receive additional carts?

An additional cart(s) may be approved where a household has more than one unit/apartment. There is a maximum of two carts per household for dwellings with two or three units and a maximum of three carts for dwellings with four units. Residents must request an additional cart by completing the applicable form. Additional fees will apply as per the latest rates and fees schedule.

Have regulations changed with the introduction of automated waste collection?

Yes, residential waste regulations will be updated prior to the commencement of automated waste collection. Please visit the Town's website to read the most up-to-date regulations.

Will my garbage or recycling collection day change?

No, garbage and recycling collection days will not change.

I currently use a garbage box to store all my garbage, can I still use this?

No, garbage boxes will no longer be permitted. Residents are required to remove garbage boxes and containers from the front their property because they can interfere with automated waste collection. Please refer to the following page for more details.



Questions?

Contact Engineering and Public Works



834-6500 ext. 301



wasterecycling@conceptionbaysouth.ca



conceptionbaysouth.ca/garbage-and-recycling

ADDITIONAL GUIDELINES

- 1 Carts must be placed at the end of your driveway by 7 a.m. on your scheduled collection day. In the winter, please do not place carts near snow banks or on the road during snow storms. Ensure at least one metre (three feet) of spacing between your cart and any obstructions, like parked cars or poles, is maintained.
- 2 There is no change to your recycling collection. Recycling should be separated into transparent, blue bags (one for paper and one for containers), and placed at least one metre (three feet) away from your cart. For more details on how to properly sort your recyclables, please visit www.conceptionbaysouth.ca.
- 3 On your garbage collection day, parking is not permitted on your street from 7 a.m. to 5 p.m., or until collection in your area is completed.

Garbage Box and Container Removal Program

Garbage boxes and containers left at the end of driveways and near the road create problems for automated waste collection. As part of the new program, you are required to remove any garbage box or container that is located at the edge of your property along the roadway. You can keep your garbage box or container as long as it is not at the front of your property.

Please consider re-purposing your garbage box or container - there are lots of ways to reuse it!

For example, it could be used for:

- Sorting bottles that will be taken to the recycling depot
- Storing outdoor garden supplies or toys
- Collecting water for gardens or compost bins

If you do not want to re-purpose your garbage box, we will collect it for you free of charge. To have Town staff collect your garbage box or container, simply fill out the form online at:

www.conceptionbaysouth.ca



What can be recycled at the curb?



Separate Bag for PAPER

Newspapers, Flyers & Junk Mail

Magazines, Catalogues & Phone Books

Writing & Computer Paper

e.g. lined, white & coloured

Envelopes

e.g. paper & plastic window envelopes, but not bubble or insulated envelopes

Books (remove hardcovers)

Pizza Boxes

Boxboard

e.g. cereal, cracker, detergent boxes, frozen food boxes & more

Egg Cartons

Just the cardboard kind, not the styrofoam kind

Take Out Drink Trays

Empty Paper Towel & Toilet Paper Rolls

Corrugated Cardboard

Must be in a tied-up blue bag or bundled no more than 2 ft x 2 ft x 1 ft



Separate Bag for CONTAINERS

Aluminum Trays

e.g. pie plates, baking trays & more

Aluminum Cans

e.g. pop cans, beer cans & more

Milk & Juice Cartons

Plastic Trays & Tubs

e.g. butter & sour cream tubs, vegetable & fruit trays, plastic berry containers

Plastic Food Containers

e.g. ketchup, mustard, yogurt & more

Steel (Tin) Cans

e.g. soup cans, bean cans, tuna cans, coffee cans & more

Plastic Cleaning Product Containers

e.g. bleach, liquid laundry detergent, all-purpose cleaner, spray bottles, windshield wash bottles & more

Plastic Toiletries Containers

e.g. shampoo, liquid soap, mouthwash, contact lens solution, body wash & more

Plastic Drink Bottles

e.g. water, pop, liquor & more

Tetra Pak Containers

e.g. juice boxes, soup containers & more

